



Spirit Lake Tribe
P.O. Box 359
Fort Totten, North Dakota 58335
mkeo@spiritlakenation.com

Job Title:	Transportation Specialist/Driver	Open Date:	September 23, 2024
SL Program:	Tribal Health	Close Date:	October 10, 2024

Position Summary: This position organizationally falls under the Medical Transportation Services Monitor. This individual has the responsibility for the provision of transportation to medical appointments, (weekday, weekend, or evening hours) for the individuals in the Spirit Lake Tribe service area & specifically those individuals who have diabetes or have been assessed as at risk. In addition to transportation this individual will serve as a patient escort and physically assist the patient as may be required. The individual has overall responsibility for the safety of the transport to and from medical appointments for designated beneficiaries of the program. This position works with other members of the health care team to organize the transportation details and is ultimately responsible for the well-being of the patient/client during transportation. Normal business hours are Monday through Friday, 8:00 am to 4:30 pm. There will be transport on weekends, evening & some holidays should be expected. Must be able to comply with the early morning hours as the dialysis patients must be at the hospital at a certain hour. These services are provided to all age groups. Schedules rotate monthly for all drivers. Routes will vary and you will transport all over the area; Devils Lake, Grand Forks, Fargo, Minot, Bismarck and any out-of-state appointments that may be needed.

Job Responsibilities:

- Will provide non-emergency transportation to medical appointments during the weekday, weekend, & evening hours for patients in accordance with state, tribal and federal regulations, must serve as a patient escort as needed.
- Monitor passengers for any medical or behavioral problems, administer First Aid/CPR and issue written reports as required. Notify your supervisor immediately of any non-routine occurrences/conditions.
- Aid in loading/unloading of passengers via the stairs or lift(s) mechanisms including securing wheelchairs, oxygen bottles, harnesses, seat belts, car seats, band and athletic equipment or luggage dictated by route assignment and need.
- Enter transport & mileage onto log sheet.
- Perform pr-trip and post-trip inspections on vehicles including examining the engine compartment, testing brakes, and inspecting the chassis, interior and exterior of the vehicle. Fuel, service & clean vehicle in accordance with Tribal, state, and federal regulations and policies. Report damage and malfunctions as required by Tribal policy & procedures.
- Follow route directions, coordinate & maintain accurate descriptions of patient stop locations, & times with Medical Transportation Services.

- Coordinate with Medical Transportation Manager/ Coordinator in person, radio, or telephone to accommodate any route changes, patient issues, or special requests.
- Maintains a professional presentation of self and workstation, also maintains patient control and discipline that ensures the safety of all vehicle passengers.
- Safety First! Weather or road conditions may cause the Spirit Lake Health Department to cancel the scheduled transportation appointment, in such instances the transporter will call the client, the client must have contact information.
- Contribute to the reporting requirements as required by the Health Director-Planner (includes monthly & annual reports), other duties as may be assigned by the Health Director-Planner.

Position Qualification Preferences:

- Knowledge of operations, services & activities of a Tribally operated Transportation Service, operational characteristics of various vehicles.
- Principles of record keeping.
- Occupational Hazards and Safety Precautions are commonly associated with the job duties of this position as those relate to the operation of equipment and exposure to hazardous waste pertinent to Federal, Tribal, State, and local laws, codes, and regulations.
- Pertinent to North Dakota Department of Transportation Regulations.
- Functions & other requirements: Bi-lingual, English and Traditional Language.

Work Environment:

- Ability to work under pressure & maintain personal composure, evaluate situations and acts/reacts appropriately, use tact in dealing with staff, visitors, patients/clients and difficult situations.
- The work environment characteristics described herein are representative of those an employee encounters while performing the primary functions of this job as a medical transporter in a remote, rural, & underserved community or population. Normal office & field conditions exist. Ability to travel as needed and flexibility with a shifting work schedule is expected. Administrative workload will be managed daily with additional hours and weekends required from time-to-time. Out-of-town travel is expected in the performance of duties for training, conferences, area meetings, & state meetings, etc.

Experience:

- Must have a Class D license with one year of experience.
- Five years of experience operating a motor vehicle.
- Knowledge of vehicle maintenance and repair.
- Must have a very clean driving record.
- No moving violations in the last three years.
- Must be 18 years of age, (minimum).

- Must be able to meet federal commercial medical requirements in 49 CFR 391 and submit a medical certificate.

Minimum Mandatory Qualifications:

- **HIPAA and CPR/First Aid training will be given once on board. No patient information should be shared or discussed in any public or transport setting. Confidentiality is a huge part of this profession.**
- **Education:** High school diploma or GED with the ability to read and write at a level necessary for job performance.
- Must be able to work in the field, travel from site to site and work through inclement weather conditions other any other factors which negatively impact the conditions of your position.
- Must be willing to work more than eight hours per shift when required, perform job duties under all conditions.
- Must be able to perform the functions of this position with or without direct supervision, must have a strong ethic of being timely, & dependable.
- Ability to work with the public & clients with various backgrounds & medical needs, good verbal communication and basic health literacy skills.
- Ability to be courteous, tactful, and cooperative throughout the workday. Ability to maintain confidentiality regarding all phases of the job duties.
- Ability to use standard office equipment, such as the computer, printers, copies, embossing and shredding machines. Ability to learn new software systems.
- Have working knowledge of local reservation, its resources, needs and people. Understand Native American population culture, belief system, living experiences.
- Must possess and maintain a current, valid, active, and unrestricted North Dakota driver’s license throughout the course of employment. See N.D DOT requirements above for CDL and submit to medical examination by a health care provider every twenty-four months.
- **Must be able to perform tasks unsupervised. Employer will perform background check and drug test.**

Job Location:	Spirit Lake Tribe Health Department	Company Industry:	Spirit Lake Tribal Health
Job Role:	Transportation Specialist/Driver	Supervision:	Dakota Health & Wellness Transportation Manager
Grade:	9	Manages Others:	no

Number of Vacancies:	2	Other:	Must be willing to stay overnight for medical purposes for patient transport.
Please Send Application to:			
Name:	Spirit Lake Tribe Human Resource Department	Email:	rcrosswhite@spiritlakenation.com or mkeo@spiritlakenation.com
Address:	P.O. Box 97	State	North Dakota
City:	Fort Totten	Zip/Postal Code:	58335
Phone:	701-381-0204 or 701-381-0361	Fax:	701-766-1272
Application Procedure	Complete application/Completed resume/Application materials must clearly explain how experience and education are related to minimum qualifications and job duties. Copy of Credentials /License/Copy of college transcripts/copy of valid driver's license/Names, addresses, phone numbers and permission to contact three references/If seeking Indian Preference, a copy of Tribal Enrollment must be attached/ If seeking Veteran's preference must include Form DD214/Authorization signature will be required for background check and drug testing.		